

Welcome to Rochester Endoscopy

At Rochester Endoscopy, we pride ourselves on our quality commitment to your health care.

Our goal is to make your procedure day flow smoothly. If you have questions at any point in time, please call us as we are here to assist you.

Before your Procedure

Once your physician has scheduled your appointment. .

- **Please call us at (585) 267-4040 by noon on the business day before your procedure** to confirm your appointment and the time to arrive.
- Please arrange for someone to accompany you the day of your procedure who will be able to wait at the facility during the procedure and is available to take you home.
- Please inform your physician if there is a change in your medical condition or if you have a fever.
- Please follow the pre-procedure instructions given to you by your gastroenterologist.

The Day of Your Procedure

Your procedure day will be more comfortable and less stressful if you follow these simple guidelines:

- **Do not smoke** past noon the day before your procedure
- **Please follow the pre-procedure instructions given to you by your gastroenterologist.**
- Wear casual clothing that can be folded and stored easily. (Something like a sweat suit would be perfect)
- Leave all valuables at home
- Leave children who are not patients at home with a responsible adult as we are unable to provide child care
- Have a responsible adult accompany you that can stay during the procedure and take you home afterward
- **Bring your insurance card and copay/deductible**
- Please **arrive promptly** at the scheduled time so your procedure is not delayed

Our Staff is Here to Help You

Our professional staff is dedicated to ensuring that you receive the highest quality care. The staff at Rochester Endoscopy Procedure Facility includes Physicians, Registered Nurses, Licensed Practical Nurses, and Operating Room Technicians.

If you have any questions, please do not hesitate to call. Any question you have is important and needs to be answered.

After Your Procedure

When your procedure is completed, you will be transferred to our recovery room until it is time to be discharged. Recovery times vary from 15 minutes to 60 minutes depending on your procedure.

Written discharge instructions from your doctor will be provided following your procedure. Please follow these instructions.

It is important you have **someone stay with you for 24 hours** following the procedure as you are recovering from conscious sedation.

If you have questions or problems following your discharge, please contact:

Rochester Endoscopy Associates
267-4040

Financial Arrangements

The procedure facility fee will vary depending on the type of procedure performed. For your convenience, Rochester Gastroenterology will submit all insurance forms for covered procedures. **Co-payments and deductibles are due prior to your procedure.**

Please bring your insurance card the day of your procedure.

You are responsible for all non-covered charges. Full payment is required upon receipt of our billing statement.

Our facility fee includes all medications, dressings and equipment used by the procedure facility on the day of your procedure. You will also receive a bill from your physician if it is not fully covered by your insurance carrier.

If you have any questions regarding this fee, please contact our billing specialist at (585) 267-8200.

Accredited By:



American Association
for Accreditation of
Ambulatory Surgery Facilities

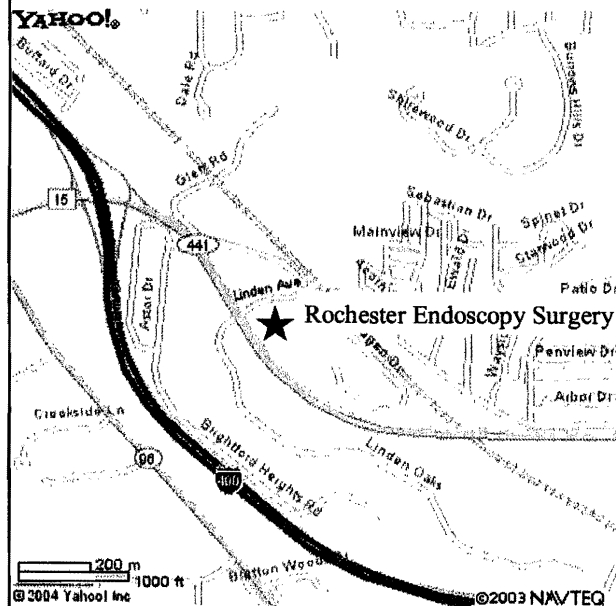
Directions to Rochester Gastroenterology Facility

From the West:

490 East to Exit #23 (441)
Turn left on 441
Turn left at 3rd light (Linden Ave) (about ¼ of a mile you will see an office building on the left at Linden Oaks Medical Campus)
Turn right at the next street (Hagen Drive) and then right into Number 20

From the East

490 West to Exit #23 (441)
Turn right on 441
Turn left at 2nd light (Linden Ave) (about ¼ of a mile you will see an office building on the left at Linden Oaks Medical Campus)
Turn right at the next street (Hagen Drive) and then right into Number 20



Rochester Gastroenterology Associates

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